



CENTRAL'S HYGIENE AND SAFETY MEASURES:

As a valuable guest and friend of our house, your well-being is our top priority. With the greatest care for your safety, we have taken the necessary precautions and further improved the already very high hygiene standards.

PROTECTING YOURSELF AND OTHERS FROM THE SPREAD OF COVID-19

- Stay 1 meter away from each other.
- Avoid shaking hands and hugs. (A nice smile replaces a handshake!).
- Please wear a mouth and nose protection
- Wash your hands often with soap and water for at least 30 seconds
- Avoid touching the face with dirty hands.
- Sneeze or cough into your upper sleeve, elbow or into a tissue.
- By any sign of symptoms such as fever, sore throat, etc. please contact us immediately.

GENERAL INFORMATION & KNOWLEDGE

- Several hand disinfection stands are available throughout the house at any time.
- The health of our employees is going to be regularly tested for their health and are set to the current specific needs and trained.
- Depending on the area of responsibility, our employees will work with a face shield, mouth and nose protection or gloves.
- There are no newspapers / magazines / room folders / books in the hotel and in the rooms.
- The cleaning and hygiene plans have been adapted in the entire common areas and in the rooms, above all the intensity of the disinfection was increased and the intervals shortened.
- Since 14th September 2020 it is mandatory to wear a mouth and nose protection in every public areas, supermarket, bank, post offices, public transports, hospitals, retirement homes and pharmacies.

RECEPTION:

- Our reception is provided with a Plexiglas protective wall.
- In order to reduce the duration of the check-in, you have the possibility to give us online your personal data before your arrival.
- Your room keys (key cards) are going to be changed and disinfected after every guest.
- If you will pay with card, the keyboard of the terminal will be disinfected before every guest.

RESTAURANT:

- In our restaurant you will be accompanied to your table which will be the same table for your whole stay.
- **Dinner & Buffet:** Our buffet (breakfast, partly in the evening) remains in a modified form, our staff will serve you at the buffet and you can still use our buffet, but we also ask you to comply with the 1 m distance rule, to disinfect your hands and to wear a mouth and nose protection before each buffet visit. A disinfectant dispenser and disposable gloves for independent use are located directly at the buffet.
- **Handling cutlery & glasses:** These are rinsed and disinfected at 90 degrees. Always touched with antibacterial gloves.
- **Kitchen:** all the dishes are prepared following the security and hygienically protocols.

ROOM:

- We do not use disposable products in order to respect the environment. We will use different cleaning cloths in different colors depending on the area to clean for every room. All cleaning cloths are changed after each room cleaning and washed at 90 degrees. To prevent the transmission of viruses, all cleaning utensils are replaced and disinfected after every room cleaning.
- There will be no more newspaper/room folders/magazines in your room. You can request at the reception the current TV program and you will receive a copy just for you.
- In the rooms and in all common areas every surface (door buckles, lift control boards) will be disinfected several times a day.
- Due to the hygiene, woolen blankets are available at the reception at any time on request.

WELLNESS & SPA AREA

- Currently expect restrictions due to the legal regulations.
Our gym you can use at any time. **Opening hours:** from 8 a.m. to 8 p.m.

